COOPERATIVA SOCIALE

LE RAIS

SERVICE CHARTER – Summary 2024/2026

Rev. August 2026

Cooperativa Sociale Le Rais – Inclusion, work, community

WHO WE ARE

Cooperativa Sociale Le Rais was founded in 2018 by a group of psychologists and educators from the Fiemme and Fassa Valleys. It promotes well-being, employment and social inclusion through educational, psychological and training services.

Main locations:
- Predazzo – registered office and Psychology Centre
- Ziano di Fiemme | Bistrot Le Rais a Villa Flora
- San Giovanni di Fassa – Casa per Ferie Le Rais (Holiday House)
- Molina di Fiemme - presso Pastificio Felcietti

📞 0462 502324 ✉️ info@cooplerais.it 🌐 www.cooplerais.it

OUR VALUES

⚖️ **Equality and respect:** Everyone has equal rights and dignity.

🔁 **Continuity:** Stable services and consistent reference professionals.

🗣️ **Participation:** Listening, transparency and room for suggestions.

🧭 **Quality and expertise:** Ongoing training and continuous improvement.

🔒 **Protection and privacy:** Protected data and clear communication.

OUR SERVICES

🏠 Home-Based and Community Educational Support

Personalised pathways for children and young people, families and adults with disabilities. Aim: to strengthen relationships, independence and social skills.

👩‍⚕️ Contact person: Dr Martina Cavada, psychologist and area coordinator

✉️ martina.cavada@cooplerais.it

👉 Access via local Social Services

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🛠 Workshops for Developing Pre-Employment Skills

Training spaces where people experience work first-hand and regain self-confidence.

👩‍🏫 Contact person: Matteo Dallabona, educator and area coordinator

📧 matteo@cooplerais.it

Operating sites:

🥣 Bistrot Le Rais at Villa Flora – Ziano di Fiemme, via Nazionale 105

🍝 Felicetti pasta factory – Molina di Fiemme, Via Ruaia 4

🏠🤝🌎 Le Rais Holiday House, San Giovanni di Fassa, Strada Vajolet 3

👉 Access via local Social Services

💬 Le Rais Psychology and Psychotherapy Centre

A team accredited with the Provincial Health Services Agency (APSS). It offers psychological support, grief counselling, anxiety and stress management, caregiver support and interventions for personal well-being.

📍 Via Fiamme Gialle 44, Predazzo

👩‍⚕️ Contact person: Dr Martina Volcan, psychologist and psychotherapist – clinical director

📧 centro@cooplerais.it 📞 0462 502324

💶 Co-payment: €35 per cycle of 8 sessions

QUALITY AND IMPROVEMENT

- Ongoing staff training
- Satisfaction questionnaires for service users and stakeholders
- Supervision and three-yearly review of the Service Charter

GENERAL CONTACTS

📞 0462 502324 📧 amministrazione@cooplerais.it

🌐 www.cooplerais.it

📍 Registered office: Via Fiamme Gialle 44, Predazzo (TN)

“We believe in a community that grows together, where work becomes care and the community becomes home.”